

New Billing Statement and Customer Service Number

Coming soon! WPA is moving to Epic! One of the benefits: a new, easier-to-read billing statement and dedicated phone number.

Winchester Physician Associates has embarked on an exciting journey that will change the way our patient care is delivered. Effective **February 24, 2018**, WPA practices, along with Winchester Hospital, will implement the Epic Electronic Health Record (EHR). This means all of Lahey Health System and its medical staff, affiliated physicians and other care providers will have secure, streamlined access to comprehensive electronic health information.

WPA is focused on keeping our patients well and this new Epic EHR will provide tools to better manage chronic disease, ensure proactive health and wellness in a community-based setting, and more effectively control health care costs.

One of those new tools from Epic that you will notice is a **universal, easier-to-read billing statement**. Please click on the PDF on the WPA website to review a sample.

Also for your convenience, we will provide a dedicated Patient **Financial Services Customer Service phone number: 781.744.5554 (or toll-free: 877.525.9171.)**